



Essentia Health Virtual Desktop Access

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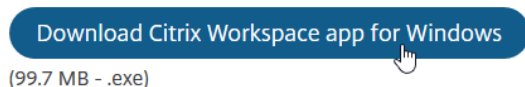
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Citrix Workspace for Windows

Accessing the Essentia Health Portal (<https://portal.essentiahealth.org>) using Windows 10, 8.1, or 7

1. Download the latest version of Citrix Workspace for Windows

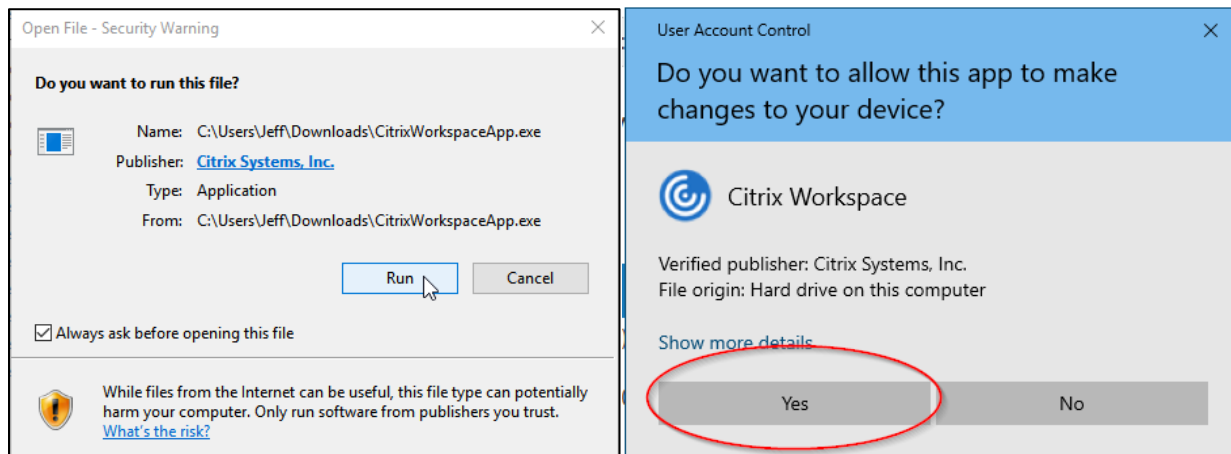
<https://www.citrix.com/downloads/workspace-app/windows/workspace-app-for-windows-latest.html>



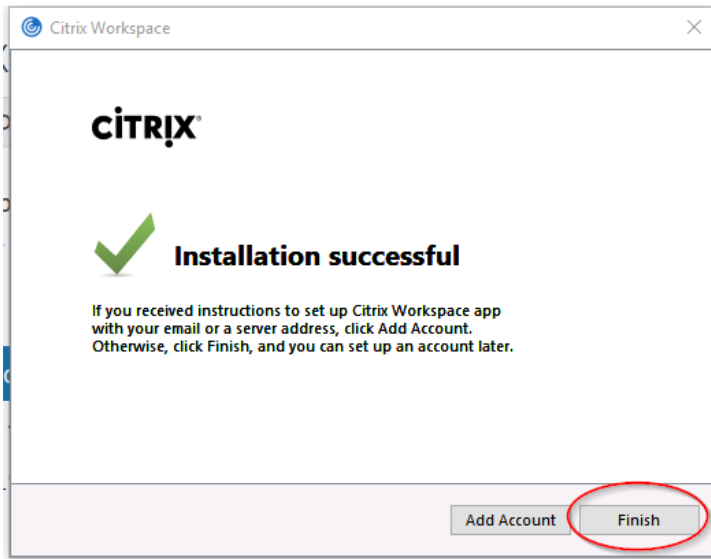
2. Open the CitrixWorkspaceApp.exe file in your downloads folders



3. Click **Run** and **Yes** when prompted. Follow the installation prompts using default settings



4. Once the installation is successful, click **Finish**

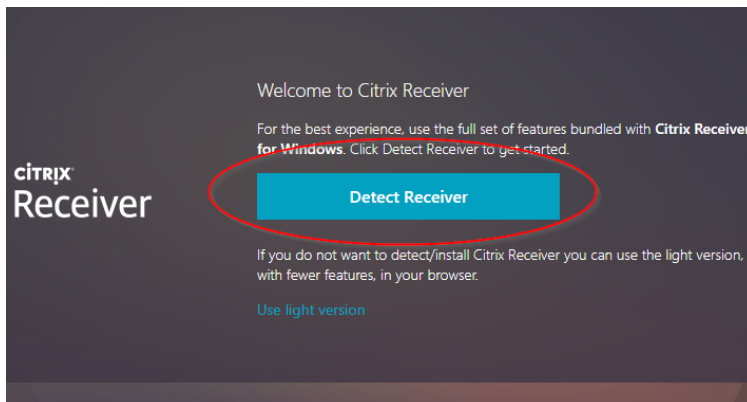


5. Open your web browser and navigate to <https://portal.essentiahealth.org>

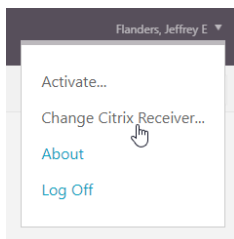
6. Enter your Essentia Health Username and Password and click **Log On**

Approve your log on using your Multi-Factor Authentication (MFA) method on your phone

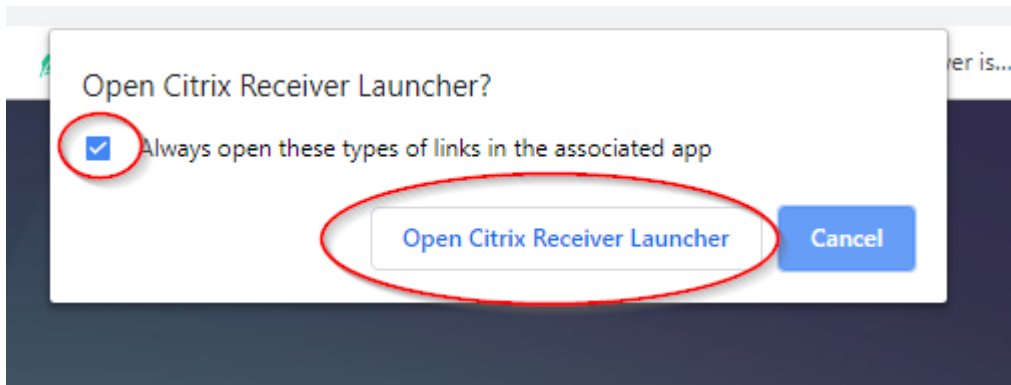
7. On the following screen, click Detect Receiver



If you are automatically logged in to the Citrix Store front, or if your applications open in a new tab, click on your name in the upper-right corner and select **Change Citrix Receiver...** then click on **Detect Receiver**



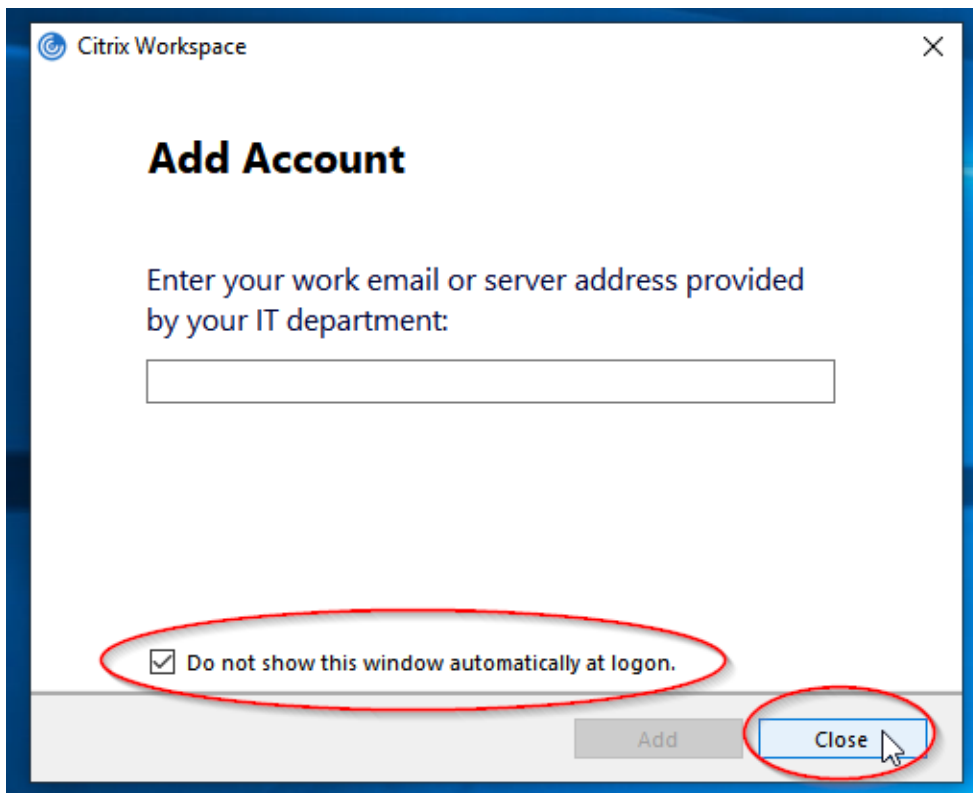
8. If prompted click on Open Citrix Receiver Launcher and check Always open these types of links in the associated app



9. Launch Windows Desktop (Virtual Desktop) or choose Apps to launch a specific application (Epic-Live) Your application should open in a new window

When you restart your computer or relaunch the Citrix Workspace app you may see the Add Account window

Check the box **Do not show this window automatically at logon** and click **Close**



After Citrix Workspace is installed, you will initiate your Citrix connection through your web browser

Add <https://portal.essentiahealth.org> to your web browser favorites

Citrix Workspace for Mac

Accessing the Essentia Health Portal (<https://portal.essentiahealth.org>)

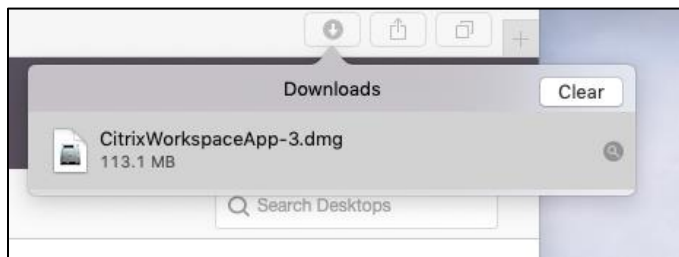
1. Download the latest version of Citrix Workspace for Mac

<https://www.citrix.com/downloads/workspace-app/mac/workspace-app-for-mac-latest.html>

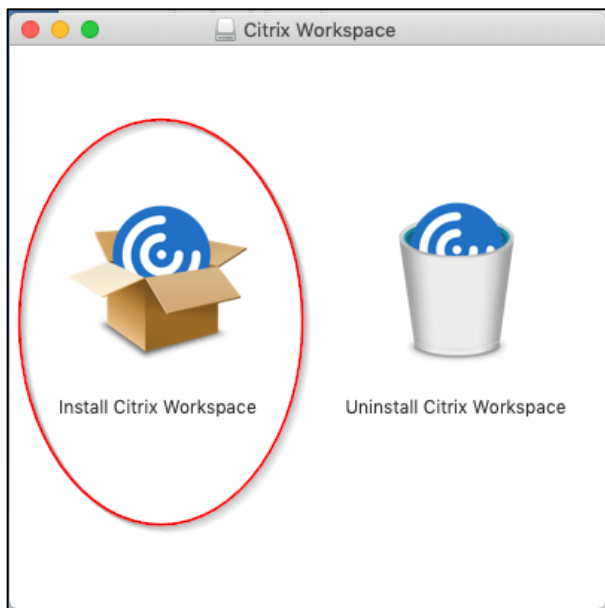
Download Citrix Workspace app for Mac

(113.1 MB - .dmg)

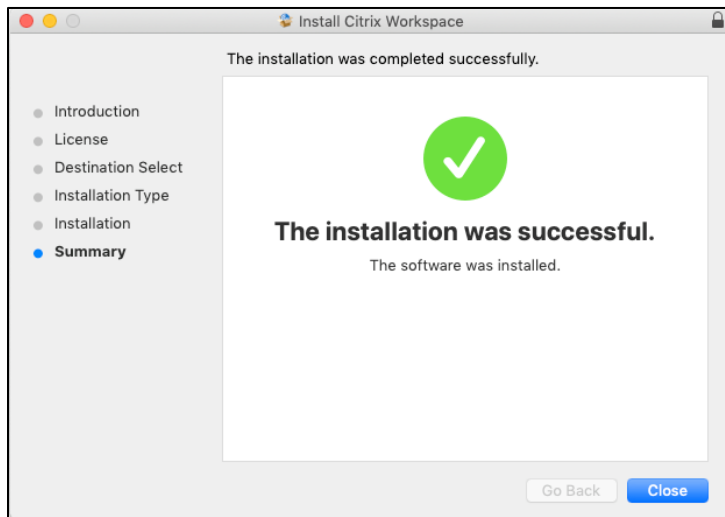
2. Open the .dmg file from the downloads folder



3. Double-click on Install Citrix Workspace. Enter your device password if prompted and continue through the installation steps using default settings



4. Once the installation is successful, click **Close**. Move installation files to Trash

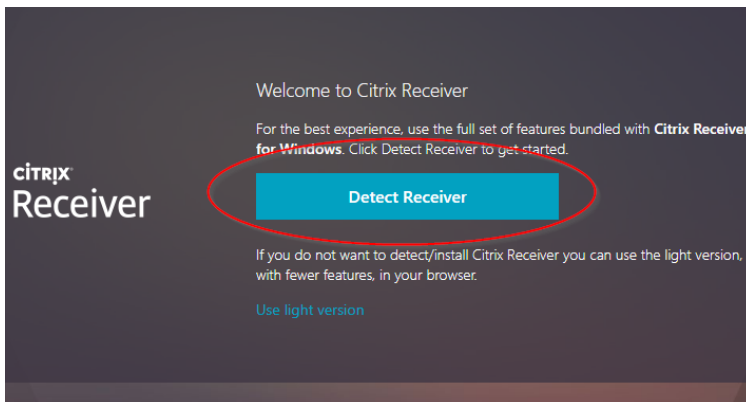


5. Open your web browser and navigate to <https://portal.essentiahealth.org>

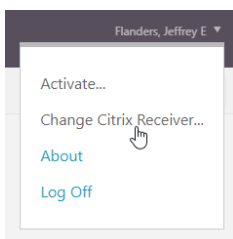
6. Enter your Essentia Health Username and Password and click **Log On**

Approve your log on using your Multi-Factor Authentication (MFA) method on your phone

7. On the following screen, click **Detect Receiver** and **Allow** on any additional prompts



If you are automatically logged in to the Citrix Store front, click on your name in the upper-right corner and select **Change Citrix Receiver...** then click on **Detect Receiver**



8. Launch Windows Desktop (Virtual Desktop) or choose Apps to launch a specific application (Epic-Live)

Your application or desktop should open in a new window

After Citrix Workspace is installed, you will initiate your Citrix connection through your web browser

Add <https://portal.essentiahealth.org> to your web browser favorites

Citrix Workspace for iOS



Accessing the Essentia Health Portal (<https://portal.essentiahealth.org>) using an iPhone or iPad

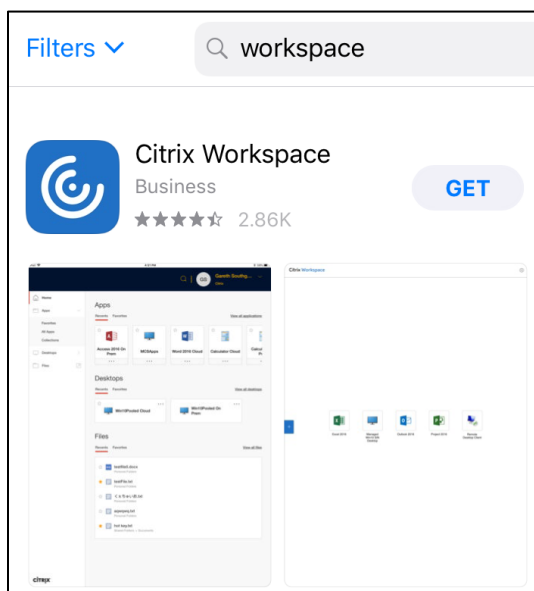
Compatible with:

- iOS 10, 11 and 12
- iPhone 5, 5c, 5s, 6, 6 Plus, 6s, 6s Plus, 7, 7 Plus, 8, 8 Plus and X
- All iPad models (including iPad Pro) except for iPad 1 and iPad 2 which are not supported

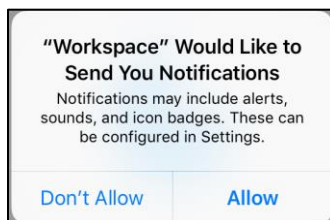
1. Install the latest version of Citrix Workspace from the App Store



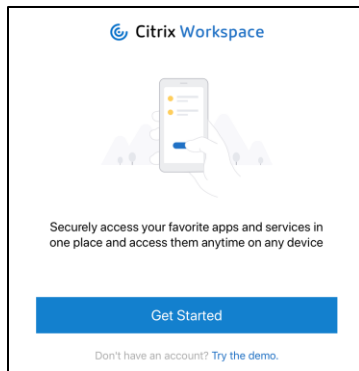
<https://itunes.apple.com/us/app/citrix-workspace/id363501921?mt=8>



2. Open the Citrix Workspace App and **Allow** notifications





3. Click on **Get Started**



4. Type in **portal.essentiahealth.org** and click **Continue**

To get started, enter your company email address or Store URL

 portal.essentiahealth.org 

Use smart card ☐


Continue

5. Enter your Essentia Health Username and Password. Click **Sign in**

Approve your log on using your Multi-Factor Authentication (MFA) method on your phone

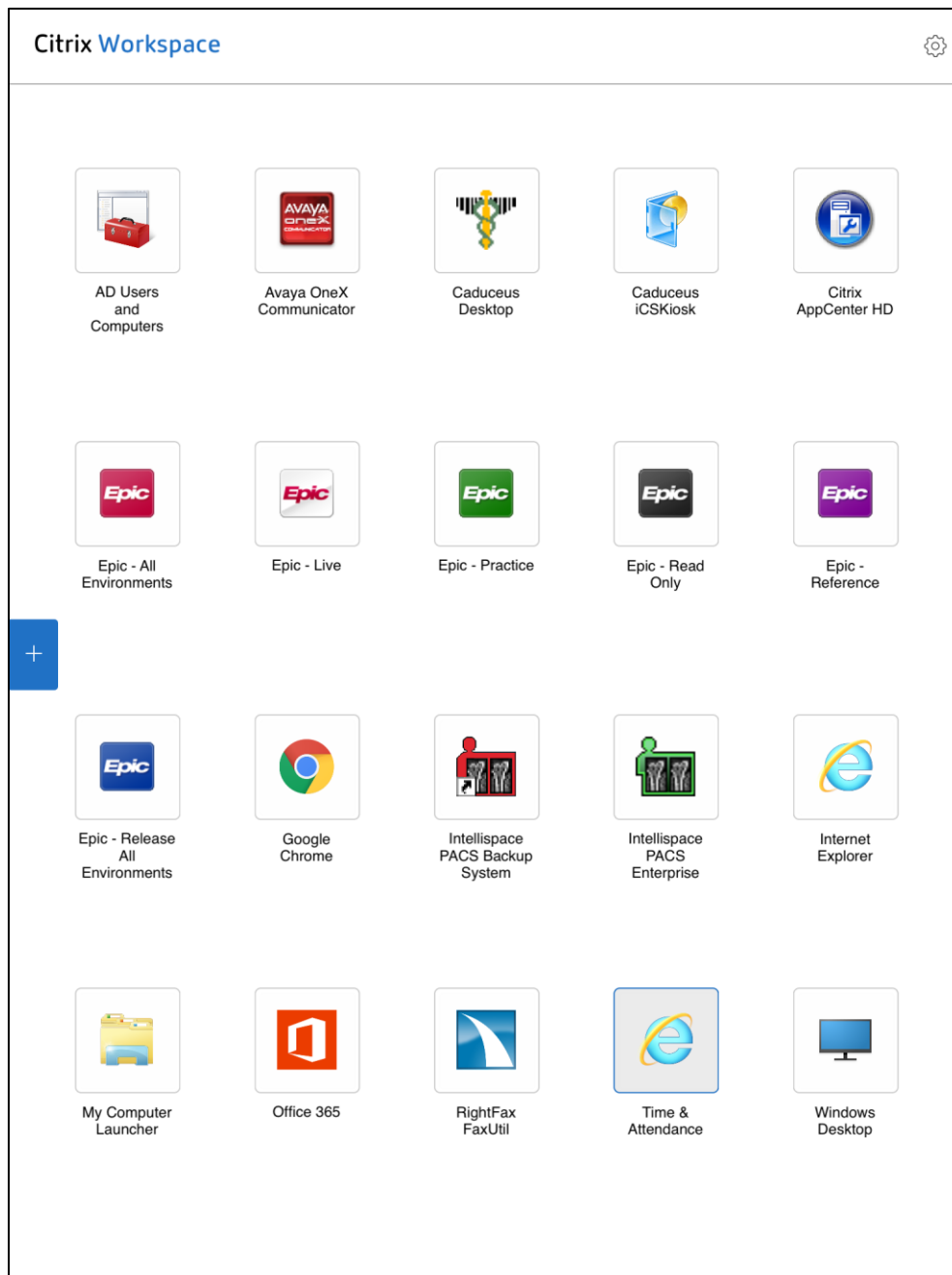
Enter the Username and Password

username

●●●●●●●● 

Sign in

6. Click on your desired application to launch



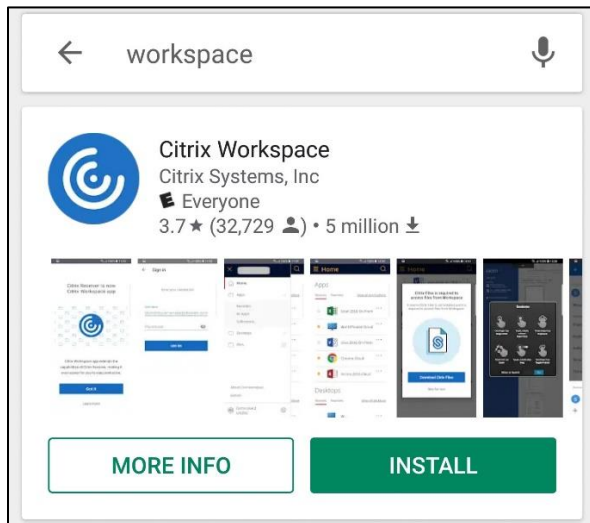
Citrix Workspace for Android



Accessing the Essentia Health Portal (<https://portal.essentiahealth.org>) using Android 6.0 and later

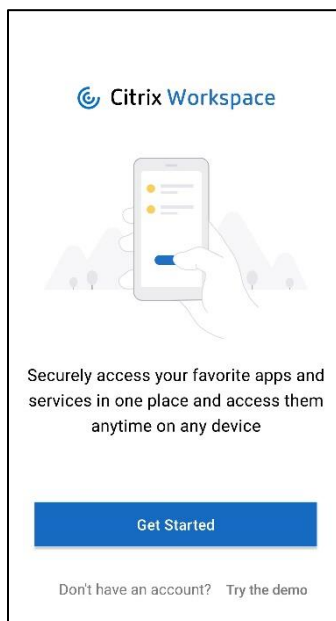
1. Install the latest version of Citrix Workspace from the Google Play Store

<https://play.google.com/store/apps/details?id=com.citrix.Receiver>

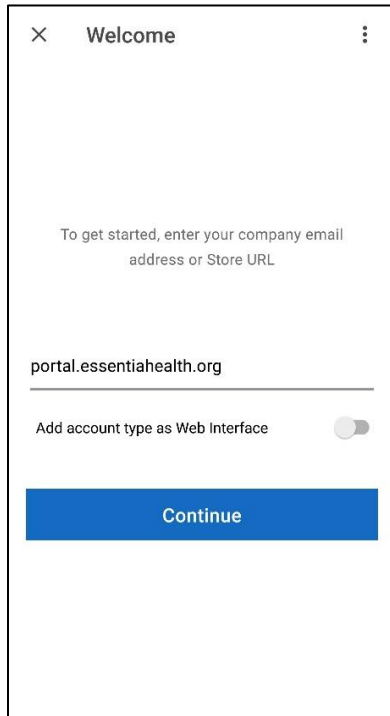


2. **Open** the Citrix Workspace App. For the best experience, **Allow** Workspace to access all **4** requested permissions

3. Click **Get Started**



4. Type in **portal.essentiahealth.org** and click **Continue**



×

Welcome

To get started, enter your company email address or Store URL

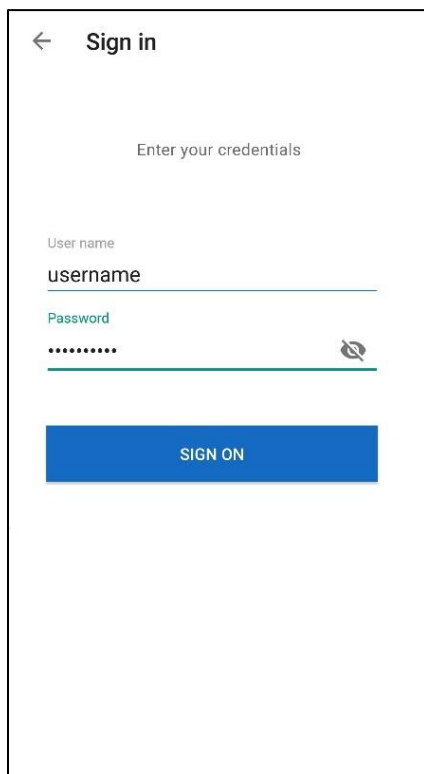
portal.essentiahealth.org

Add account type as Web Interface

Continue

5. Enter your Essentia Health Username and Password and click **SIGN ON**

Approve your log on using your Multi-Factor Authentication (MFA) method on your phone



← Sign in

Enter your credentials

User name

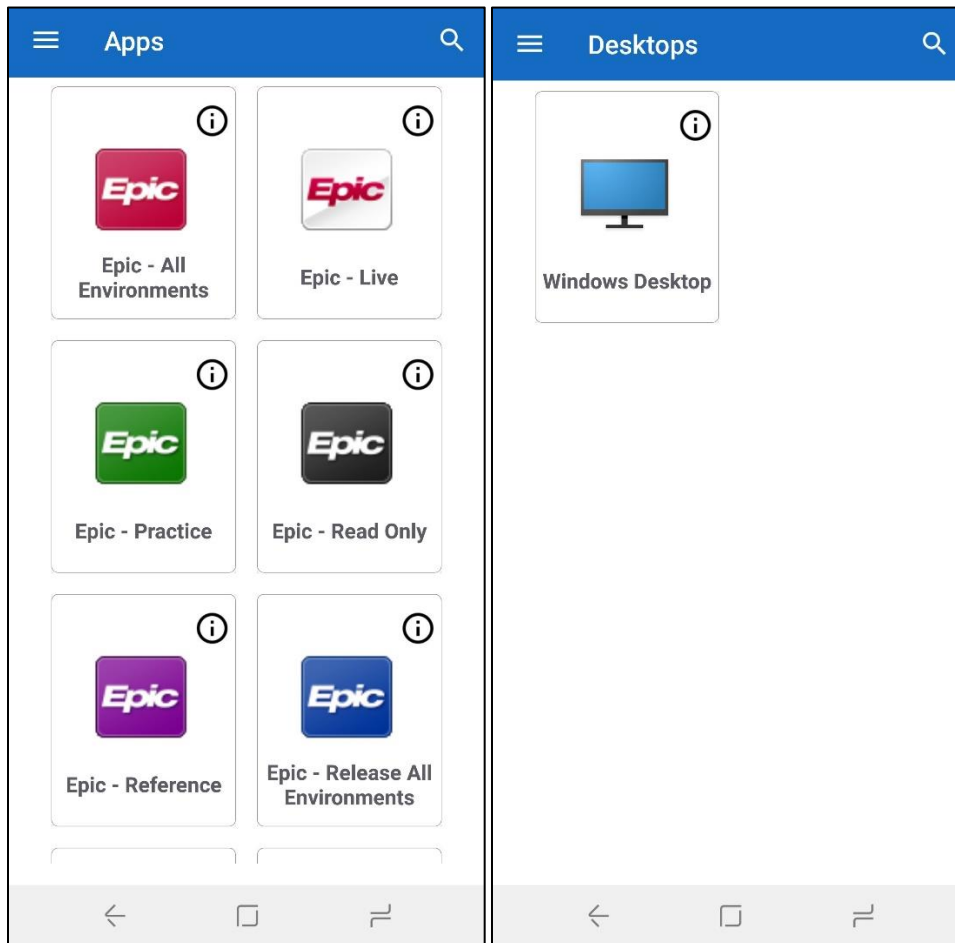
username

Password

.....

SIGN ON

6. Launch your desired App or click the ☰ to switch between Apps and Desktops



Light Version (Web) Citrix

Accessing the Essentia Health Portal (<https://portal.essentiahealth.org>) using Google Chrome, Firefox, Safari, Internet Explorer, or Microsoft Edge

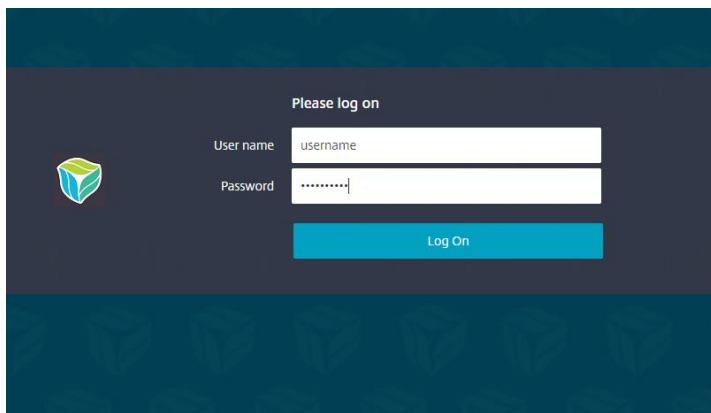


1. Open your web browser and navigate to:

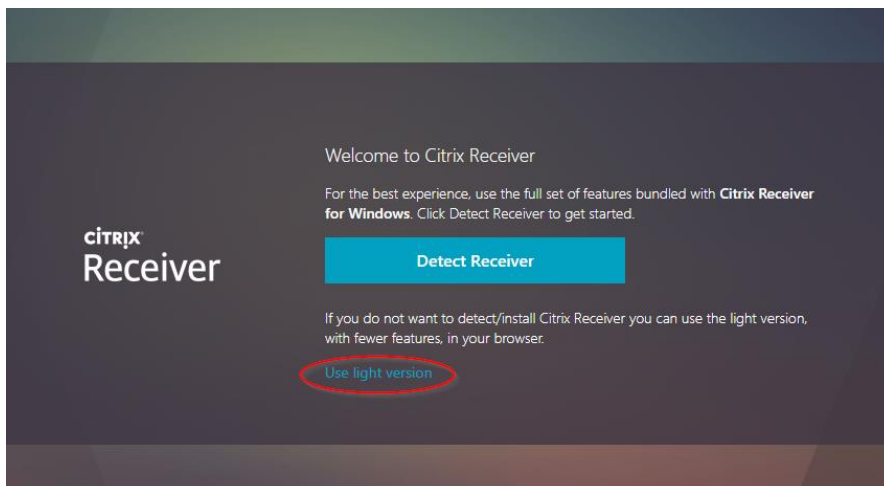
<https://portal.essentiahealth.org>

2. Enter your Essentia Health Username and Password and click **Log On**

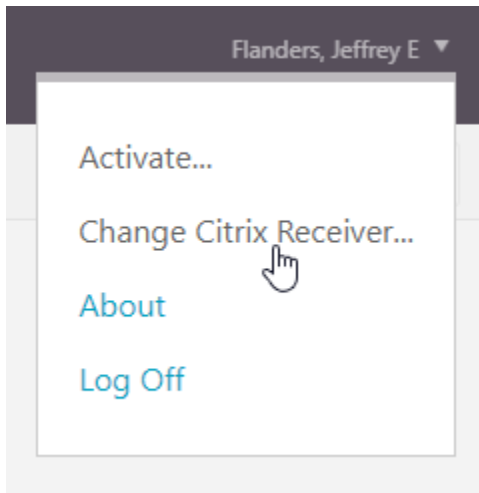
Approve your log on using your Multi-Factor Authentication (MFA) method on your phone



3. Click on **Use light version**



If you are automatically logged in to the Citrix Store front, click on your name in the upper-right corner and select **Change Citrix Receiver...** then click on **Use light version**



4. Launch Windows Desktop (Virtual Desktop) or choose Apps to launch a specific application (Epic-Live). Your application should launch in a new tab

